

The new musculoskeletal program of care

The new musculoskeletal program of care is a community-based health care program designed to provide early care to people with musculoskeletal injuries. This program replaces the former low back, shoulder, and musculoskeletal programs of care and the non-surgical fracture episode of care.

Who can deliver?

- All Regulated Healthcare Professionals (RHP), whose scope of practice, knowledge and skill includes the assessment, treatment and rehabilitation of musculoskeletal injuries
- Given the requirement for diagnosis by a WSIB primary provider (Chiropractor, Physiotherapist, Physician, Nurse Practitioner), the RHP may still deliver the MSK program of care provided it is within their scope of practice and they have received a referral from one of the WSIB primary providers

How to register?

- Providers interested in delivering the new MSK program of care must register on the WSIB website
- Providers will be registered as individuals, not as clinics, therefore every RHP wanting to deliver this program must be registered, even if delivering the program as part of an interdisciplinary team
- Registration includes:
 - Reviewing all program material available on the WSIB website
 - Registering for an electronic billing number through Telus Health, where provider does not have one already
 - Completing the online MSK program of care registration form

When?

- Providers will be able to deliver the new program as of **April 3, 2023**
- There will be a month transition period to allow providers time to review materials and register
- People who are receiving treatment in the previous programs of care (low back, shoulder, old musculoskeletal) or the episode of care prior to **April 3** should remain in this program
- Providers who begin treatment in an existing program of care between **April 3 and May 1** must continue in that program until completion
- Effective **May 1, 2023**, all injured people with suitable MSK injuries will be treated through the new MSK program of care

Where?

- **Registration and online resources will be available the week of March 27, 2023 via:** <https://www.wsib.ca/en/musculoskeletal-program-care-msk-poc>
- To register for an electronic billing number: <https://wsibregistration.telushealth.com/en/>
- Once registered, provider information is added to the new MSK program of care provider directory available on our website



If you have further questions concerning the new MSK program of care, please email healthservices@wsib.on.ca