

Ready to Register?!

Registration and contact information	What you will need	What you can do	EHC carriers covered
<p>TELUS Health</p> <p>T: 1-866-240-7492 Monday to Friday, 8 a.m. to 8 p.m. EST</p> <p>E: Use the Contact Us form</p> <p>*Note that registration is divided into two main categories. Choose:</p> <ul style="list-style-type: none"> • Independent professional if you are “an individual practitioner or healthcare professional that practices and bills services as an independent professional.” • Organization if you are an “Associate provider... working for an Organizational Provider.” 	<ul style="list-style-type: none"> • Clinic name (if applicable) • First and last name • Address, telephone number, & fax, as applicable • bank account number, bank number and transit number • Regulated Professionals’ information (license number, issuer, and date of issuance) • Email of each person to be registered • WSIB Provider ID (1000XXXX) or WSIB-issued billing number, as applicable 	<ul style="list-style-type: none"> • View your past transactions to ease payment reconciliation • Select whether payment should be assigned to either the health care professional or the patient • Get paid quickly through direct deposit • Access direct billing¹³ • Register for WSIB billing simultaneously, if applicable • Coordinate benefits available for Canada Life only • Submit pre-determination requests to some insurance companies, which allow for this under Telus health 	<ul style="list-style-type: none"> • Canada Life • Manulife • Sun Life • Claimsecure • Desjardins Insurance • Industrial Alliance Financial Group • Johnson • Johnston Group • First Canadian Insurance¹⁴
<p>providerConnect</p> <p>T: 1-844-553-2522</p> <p>E: support@providerconnect.ca</p>	<ul style="list-style-type: none"> • Name and complete address • GST/HST registration number if you have one • Name of regulatory College and License/ registration number • Clinic/Business name • Email address and Business telephone number • Option to provide Diploma/Certificate/ Other Credentials • Option to provide a corporate/business registration number¹⁵ 	<ul style="list-style-type: none"> • Instantly check patient eligibility and coverage information • Submit patients’ claims online for immediate adjudication • Assign payment directly to you or to your patient • Sign up for direct deposit • View your statements and claim reports¹⁶ • Co-ordinate available benefits 	<ul style="list-style-type: none"> • Green Shield Canada • SSQ Insurance • Empire Life • Avantages Sociaux Medic Construction

¹³ Telus Health, “eClaims” <https://www.telus.com/en/health/health-professionals/allied-healthcare-professionals/eclaims>

¹⁴ For a complete list, please visit: <https://www.telus.com/en/health/health-professionals/allied-healthcare-professionals/eclaims>

¹⁵ providerConnect, “Health Professional Provider of Service Account Application” <https://www.providerconnect.ca/ProviderEnrolment/HPPSApplication.aspx>

¹⁶ providerConnect “Welcome to providerConnect” <https://www.providerconnect.ca/>



Registration and contact information	What you will need	What you can do	EHC carriers covered
<p><u>Medavie Blue Cross</u></p> <p>T: 1-800-355-9133 Monday to Friday, 8 a.m. to 8 p.m. EST</p> <p>E: provider@medavie.bluecross.ca</p>	<ul style="list-style-type: none"> • Provider name • Email • Business address • License/registration number • Payment direction (to professional or to clinic) • Completed Direct deposit form • Option to attach a Provider/Certificate/Other Credential Documents 	<ul style="list-style-type: none"> • Directly submit claims electronically and receive payment directly into your bank account • Submit claims for services you provide • Appear in approved provider list (searchable mobile app)¹⁷ 	<ul style="list-style-type: none"> • Medavie Blue Cross
<p><u>theclaimexchange</u></p> <p>T: 1-866-394-3648 Monday to Friday, 8 a.m. to 8 p.m. EST</p> <p>E: help@theclaimsXchange.com</p>	<ul style="list-style-type: none"> • Clinic name and address • Provider name and position • Practitioner(s) license number • Email and telephone number 	<ul style="list-style-type: none"> • Submit claims and request reimbursement on behalf of patients • View submission results right away & ensure payments go to the right person • Review past claims and payments.¹⁸ • Co-ordination of benefits available 	<ul style="list-style-type: none"> • Equitable Life • The Co-operators • Nexgen Rx

¹⁷ See: <https://www.medaviebc.ca/en/health-professionals/register>

¹⁸ See: <https://www.cooperators.ca/en/connection/theclaimsXchange.aspx>

